

Life on the other side – “WHY won’t they answer me?” Taught by a police officer who has served as a paramedic, dispatcher, dispatch supervisor and now as a road officer, learn the answers to this frustrating question. As someone who has lived through numerous high stress incidents, the instructor will help you understand – through examples and some interesting videos – why you as the dispatcher don’t always get the answer you need – from the very people you most want to help – those on the other side of your radio!