

CARMEL, IN – On, July 27, at 10:00 p.m., Carmel Communications Center dispatcher, Mindy Collins received a 911 call from a cell phone and could not hear anyone on the other end.

After a few seconds and constant hello's, a small quiet young voice came over the phone saying that her mommy won't talk. Mindy asked the little girl if there was anyone else in the house and she stated no. 4 year old Shelby Zawadski also did not know her address or the phone number she was calling from. The dispatcher asked numerous times if she could give her mother the phone, each time Shelby's response was that Mommy won't talk, that she was lying down. In further questioning, Carmel Communications Center learned that she lived in house in Carmel and what her last name was.

Dispatcher Collins also got Shelby to put the phone up to her mother's ear and she complied, but still no response from Shelby's mother, Nanette. After several minutes and numerous attempts with Shelby trying to wake her mother, Nanette Zawadski finally became conscious enough, but very ill and weak, to mumble her address to the dispatcher and to tell her that she was having seizures. Shelby then took the phone and told Mindy Collins that her mother was shaking again and fell off the bed.

With emergency crews in route, dispatch kept Shelby on the phone asking how her mother was doing.....Still seizing on and off. Shelby continued to try and wake her mother, all the while remaining more composed than most adults can manage during this type of emergency. Mindy constantly reassured Shelby that she was doing a terrific job, after a frantic several minutes the emergency crews arrived and her mom was taken to the hospital.

Because of Shelby's understanding on how to use 9-1-1, her mother is doing well today!